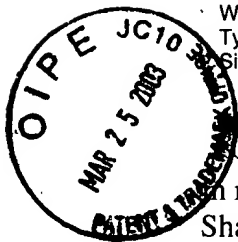


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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Re Application of:  
Shah et al.

: Group Art Unit: 2175

Application No. 09/606,093

: Examiner: T.N. Pardo

Filed: June 27, 2000

: Response to Paper No. 8

For: METHOD AND SYSTEM FOR  
ENABLING TRAINING OF FIELD  
SERVICE PERSONNEL AND  
FIELD SERVICE OF MACHINES

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Technology Center 2100

**RESPONSE UNDER 37 CFR 1.111**

Assistant Commissioner for Patents  
Washington, DC 20231

S I R:

In response to the non-final Office Action dated December 24, 2002, Applicants respectfully submit the following remarks.